

## Level 1 Charging Cable for At-Home Charging is Missing

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Topic number	LI47.70-P-076028
Version	1
Function group	47.70 - Powertrain energy supply
Date	3/16/23
Validity	Plug-in hybrids (118, 167, 177, 206, 213, 223, 247, 253) BEV vehicles (243, 295, 297)
Reason for change	Flexible charging system option (special damage code) removed.
Reason for block	Extensions required

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### Complaint

There is currently a worldwide supply shortage of certain semiconductor components. Therefore, Mercedes-Benz AG is unfortunately forced to make restrictions to specific equipment.

The level 1 charging cable for charging at household outlets is currently not available or to a limited extent only.

Sales has already notified the markets or dealers about this situation.

If a vehicle was ordered with a level 1 charging cable and it was shipped without a level 1 charging cable, then as soon as the charging cable becomes available again, this will be notified through a service measure.

The equipment code (e.g. in VeDoc) can be used to determine if a vehicle was ordered with a level 1 charging cable. The list of relevant equipment codes is included here in the attachment. In addition to the equipment code for the charging cable, vehicles as from production year 2022, that were shipped without a charging cable, now have equipment code 77J or 8P0 on file.

For vehicles with equipment code U56, the level 1 charging cable has been removed from the order. A retrofit through a service measure is not possible for these vehicles.

The corresponding service measure for all affected vehicles was published on 25.01.2023.

As an intermediate solution, the following options are available to the customer for charging their vehicle:

- Use of level 2 charging cable (for Wallboxes)
- Use of public charging stations
- Procurement of a flexible charging system from Mercedes Benz (with the publication of the service measure, it is no longer possible to procure the flexible charging system via a special damage code!)

For more information, see the ODUS system (<https://news.odus.i.daimler.com/retail-news/a648d690-150e-436b-892b-40c53095800c>)

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# XENTRY TIPS

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## Cause

Supply shortages for semiconductor components.

## Remedy

Do not perform any operations, because the vehicle is in a defined as-built configuration.

Attachments	
File	Description
<a href="#">Liste an Ausstattungscodes.txt</a>	List of Damage Codes

Symptoms
Overall vehicle > Power supply > Battery/On-board electrical system > Battery/on-board electrical system display message > Charging

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note

Liste der Ausstattungscodes:

B21, B22, B30, B31, B32, B35, B36, B37, B39, B40, B41, B44, B47, B48, B49, B70, B71, B73, B75, B77, B78, B79, B80, B81, B82, B84, B85, B86, B88, B89, B92, B93, B94, B95, B96, B98, B99, und 571L+ET